

HighPoint Solutions Inc Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)



HIGHPOINT

Name of Product/Version:

Message Center [MC] V26.1.1

Report Date:

March 20 2026

Product Description:

HighPoint Message Center is a secure, FERPA-compliant communication hub that helps institutions deliver personalized, data-driven messages—ensuring students engage with the updates that matter most.

Contact Information:

For any questions about the accessibility of this application, please contact info@highpoint.io

Notes:

Evaluation Methods Used:

MC conformance to the Web Content Accessibility Guidelines 2.1 Level A and Level AA was reviewed and tested thoroughly by a CPAAC certified member of the company. The review was completed using a combination of manual and automatic techniques, assistive technologies, and the exclusive use of a keyboard.

The methods used include

- The [WAVE Web Accessibility Evaluation Tool](#)
- Screen readers
 - NVDA (Chrome, Firefox)
- [Axe accessibility testing tools](#) browser extension
- AI based accessibility scanners

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content has text alternatives that serve the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	MC does not include any pre-recorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	MC does not include any pre-recorded audio-only or video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	MC does not include any pre-recorded audio-only or video-only media.
1.3.1 Info and Relationships (Level A)	Supports	information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions are provided for understanding and no content depends solely on sensory characteristics of the component.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information for any component.
1.4.2 Audio Control (Level A)	Not Applicable	MC does not include any audio that plays automatically, the only audio that would play is the browsers user configured notification chimes.
2.1.1 Keyboard (Level A)	Supports	All functionality is operable using only the keyboard
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard traps in any applications.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	MC does not include any character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	MC does not contain any time limits.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	MC does not contain any moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	MC does not contain anything that flashes.
2.4.1 Bypass Blocks (Level A)	Supports	User's can bypass blocks of content that are repeated on multiple pages.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	All pages have titles that describe the purpose.
2.4.3 Focus Order (Level A)	Supports	Navigation sequences that can be navigated sequentially, where the navigation affects meaning or operation and components that can be focused, receive it in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	For functionality that can be operated by a single pointer, at least one of these are true: no down event, abort or undo, up reversal, essential
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Components that have labels that include text or images of text, the name contains the text that is presented visually
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	MC does not have any functions that require device or user motion.
3.1.1 Language of Page (Level A)	Supports	Tools can programatically determine the language of the page.
3.2.1 On Focus (Level A)	Supports	When components are focused, it never initiates a change of context
3.2.2 On Input (Level A)	Supports	When the input automatically causes a change of context, there are instructions that tell the user how the component behaves.
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	MC does not have a help system
3.3.1 Error Identification (Level A)	Supports	When an error is detected, it instructs the user in text on what went wrong.
3.3.2 Labels or Instructions (Level A)	Supports	Labels and or instructions are provided when content requires user input.
3.3.7 Redundant Entry (Level A 2.2 only)		
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported.

Criteria	Conformance Level	Remarks and Explanations
		See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	Assistive technologies can programatically determine the name, role and value of the components, including form elements and links.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	MC does not include any live audio-only or pre-recorded video-only media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	MC does not include any pre-recorded audio-only or pre-recorded video-only media.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Content does not restrict views to any specific orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Not Applicable	MC does not have inputs that collect user profile / contact or identity information that requires HTML autofill.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Visual elements have sufficient content ratios. Note, that branding is configurable by the client and can affect contrast.
1.4.4 Resize text (Level AA)	Supports	Except for captions and images of text, the text content can be resized without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images o text. Note: The client can attach images in the rich text content.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content can be presented without any loss of information or functionality
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	The visual presentation of user interface components and graphical objects have a sufficient contrast ratio against adjacent color(s). Note: branding is configuration dependent and will affect contrast

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Content implemented using markup languages that support text spacing styles, can do so without any loss of content.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, it is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA)	Supports	More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic and / or purpose.
2.4.7 Focus Visible (Level AA)	Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When components receive focus, the component is never entirely hidden due to author created content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	MC does not have draggable content
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	All touch zones are at a minimum 24x24 pixels in size
3.1.2 Language of Parts (Level AA)	Supports	The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality are shared across pages.
3.3.3 Error Suggestion (Level AA)	Supports	If the input has an error that is automatically detected, the suggestions for correction are provided to the user.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	MC does not cause legal commitments or financial transactions for the user to occur
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	MC does not have any cognitive function tests
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

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The information provided in this document is in good faith based on HighPoint Message Center at the time of the review and does not represent a legally binding claim.